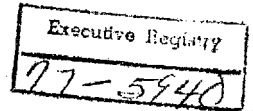




SEP 29 1977



Admiral Stansfield Turner, USN
Director
Central Intelligence Agency
Washington, DC 20505

Dear Admiral Turner:

Recently, the International Business Machines Corporation (IBM) announced the discontinuance of contractual support for selected ADP items. We are concerned about the impact of these decisions upon the Government's ability to continue essential ADP operations.

To determine this overall impact, we need your assessment as to what effect the following announcements will have on ADP operations within your agency:

1. Discontinuance of contract support for parts and maintenance, on a phased basis, for the following systems:

| | | | | |
|------|------|------|------|--------|
| 1050 | 1800 | 7010 | 7070 | 7090 |
| 1130 | 2770 | 7030 | 7072 | 7094 |
| 1410 | 650 | 7040 | 7074 | 7094-2 |
| 1440 | 701 | 7044 | 7080 | |

2. Discontinuance of CLASS A support (on-call support without cost) and substitution of CLASS C support (chargeable by the hour) on OS software for the 360 line of computers. This involves both MFT and MVT.

3. Non-acceptance of orders for model changes, features, or RPQ's for System/360 models 50, 65, 67, and 75, effective December 31, 1977. This affects the following machines:

| | |
|----------------------|-------------------------|
| 2050 Processing Unit | 2167 Configuration Unit |
| 2065 Processing Unit | 2361 Core Storage |
| 2067 Processing Unit | 2365 Processor Storage |
| 2075 Processing Unit | 2846 Channel Controller |

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To assist us in the timely resolution of the potential problems that may result from IBM's actions, it would be most helpful if you could provide us with the data requested above by October 20, 1977, along with any other suggestions that you may have.

Sincerely,

Frank J. Carr

FRANK J. CARR
Commissioner

021 3 1 11 111

EXECUTIVE SECRETARIAT

Routing Slip

| TO: | | ACTION | INFO | DATE | INITIAL |
|----------|----------|--|------|------|---------|
| 1 | DCI | | | | |
| 2 | DDCI | | | | |
| 3 | D/DCI/IC | | | | |
| 4 | DDS&T | | | | |
| 5 | DDI | | | | |
| 6 | DDA | ✓ | | | |
| 7 | DDO | | | | |
| 8 | D/DCI/NI | | | | |
| 9 | GC | | | | |
| 10 | LC | | | | |
| 11 | IG | | | | |
| 12 | Compt | | | | |
| 13 | D/Pers | | | | |
| 14 | D/S | | | | |
| 15 | DTR | | | | |
| 16 | Asst/DCI | | | | |
| 17 | AO/DCI | | | | |
| 18 | C/IPS | | | | |
| 19 | DCI/SS | | | | |
| 20 | D/EE0 | | | | |
| 21 | | | | | |
| 22 | | | | | |
| SUSPENSE | | <div style="border: 1px solid black; border-radius: 50%; padding: 5px; display: inline-block;"> <i>16 Oct.</i> Date </div> | | | |

Remarks:

No prepared response for Mr. Bishop's signature.

Executive Secretary

7 Oct.
Date

3637 (7-76)

STATINTL

(EXECUTIVE REGISTRY FILE

ISA